

What is USA Funds Ask Policy?



USA Funds Ask PolicySM is a resource for schools who have questions about specific policies or other issues related to the full range of Title IV federal student aid.

Why use USA Funds Ask Policy?

- ◆ It's accessible.
 - Visit www.usafunds.org/askpolicy to submit questions directly to USA Funds Ask Policy experts.
 - Follow links to additional policy information on the USA Funds® website by clicking “Schools” and “Policy.”
 - Printable quick reference resources.
 - Frequently asked questions.
 - Interest rate information.
- ◆ It's a custom tool.
 - Receive a definitive answer for the program rules that apply to your individual issues.
 - Review a tailored response that will help you develop a new campus policy or verify an existing one.
 - Examine specific information, resources and citations that corroborate information to present to a staff member, colleague, student, parent or auditor.
- ◆ It's precise and concise.
 - Questions may address either an individual student's situation or an overarching campus policy as it relates to Title IV federal student aid.
 - Responses answer individual questions, focusing on your specific concerns and providing resources that address your circumstances.
- ◆ It's quick.
 - Responses to most questions are provided within one business day, though some issues may require additional research.
- ◆ It's reliable.
 - Our policy experts have an average of more than 30 years of federal student aid policy experience.



Schools Comment About USA Funds Ask Policy

“I have found the USA Funds Ask Policy a valuable tool, providing regulation attachments supporting the answer as well as a quick response. This service is greatly appreciated.”

— Labette Community College

“USA Funds offers excellent answers to my questions and they are so quick about it! Keep up the good work!”

— Northwestern State University

“It is thorough, concise, and somehow makes more sense when I review the answers especially during this challenging time for schools.”

— American Institute of Technology